

Matthew Madaus

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Career Summary

I am a Licensed Clinical Social Worker with over 30 years of experience leading programs and agencies. I have expertise with a wide range of services, strong strategic, financial, clinical, and leadership acumen, and advanced understanding of industry practices, funding, and standards.

Professional Experience

SOLE PROPRIETOR, Orinda, CA

2015 - Present

Behavioral Health Consultant

Provide consultation regarding standards of care, risk management, strategy, funding, program design, and clinical services. Clients and projects include the following:

- ✚ **Expert Witness on Standards of Care:** www.expertwitnessandconsulting.com
- ✚ **Montachusett Opportunity Council:** Business and program development
- ✚ **Fred Finch Youth Center:** Merger and acquisition consultation, Clinical training
- ✚ **Casa Pacifica Centers for Children and Families:** Interim Director of Campus Programs
- ✚ **Alternative Family Services:** Program and business development
- ✚ **Seneca Family of Agencies:** Clinical training, leadership training and coaching
- ✚ **Uplift Family Services:** Business and program development
- ✚ **Sacramento Children's Home:** Clinical training and consultation
- ✚ **Unity Care Group:** Clinical Training, Interim Director of Residential Treatment

CTARS, Inc., San Jose, CA

2018 - Present

\$30M Global Clinical Software Company

National Chief Clinical Officer

Provide leadership regarding product efficacy, industry compliance, and organizational effectiveness. Engage customers and expand brand recognition.

\$18M Behavioral Health Services Provider

Chief Operating Officer

Provided leadership and oversight of all Short Term Residential Therapeutic Programs, Transitional Housing Programs, Community-Based programs, and Administrative and Quality Management functions. Managed Directors and over 200 staff to impact children, youth, young adults, and families in multiple counties in northern California.

✚ **Elevated Capabilities and Improved Financial Strength:** Facilitated acquisition of non-profit agency in San Mateo and San Francisco Counties, expanded Transitional Housing capacity by over 60 beds. Coordinated new office locations in five different counties. Increased revenues from \$13M to \$18M.

✚ **Expanded Impact through Innovation:** Converted 6 Group Homes to Short Term Residential Therapeutic Programs, attained state licensure. Established Crisis Residential model, acquired a sole source contract with Monterey County. Implemented Youth Acceptance Project to reunify LGBTQ foster youth with their families. Established an Independent Living Program in El Dorado County, Differential Response program in San Mateo County, and a Substance Use Treatment program for parents in Santa Clara County.

EDGEWOOD CENTER FOR CHILDREN AND FAMILIES, *San Francisco, CA* 2010 - 2015

\$32M Behavioral Health Services Provider

President and C.E.O.

Managed over 500 staff to impact children and families in San Francisco and San Mateo Counties, through a full continuum of behavioral health services, including crisis stabilization, residential treatment, community-based services, kinship care, and prevention programs. Supervised Executive Team and related functions: finance, operations, medical services, human resources, and fund development. Coordinated with the Board of Directors and Auxiliary.

✚ **Elevated Capabilities and Reputation:** Developed and executed new mission, strategy, and brand, establishing Edgewood as a premier provider, industry thought leader, and preferred employer. Partnered with agencies to expand services and improve outcomes.

Presented to legislature, state and national conferences, interviewed by print and broadcast media on industry and children's issues.

✚ **Expanded Impact through Innovation:** Increased clients from 2,500 to over 7,000.

Established Crisis Residential, Partial Hospitalization, Crisis Stabilization Unit, Child Protection Center, Early Childhood MH, web-based Mentor program, and FQHC partnerships. Led state-wide pilot project to reform Residentially-Based Services, increasing permanency outcomes.

✚ **Improved Financial Strength:** Grew revenues by over 50%, more than doubled clients served to over 7,000. Increased private health insurance funding from 2% to over 15%, secured pro bono services, and obtained federal funding for research. Grew Major Gifts by 250%, grew foundation grants by 70%. Attained partnerships with Golden State Warriors, Nature's Bakery, Levi's, Adobe, and Google.

✚ **Created Culture of Excellence:** Created the Edgewood Institute as thought leader of research, training, and quality improvement. Established dashboard of key performance indicators, centralized intake system, and agency-wide outcome measure (the CANS). Attained first Joint Commission accreditation.

VICTOR COMMUNITY SUPPORT SERVICES, INC., Marysville, CA

2003 - 2010

\$40M Behavioral Health Services Provider

Executive Director

Provided leadership of three county region over behavioral health services, finances, human resources, risk management, community relations, and quality assurance. Collaborated with public and private agencies to provide services in schools, juvenile hall, health clinics, and family homes.

✚ **Grew Revenues and Families Served:** Expanded revenues from \$1.4M to \$6M; opened \$2M Nevada County Region. Expanded clients served annually from 400 to over 1,500.

✚ **Expanded Service Array:** Developed school-based service model, juvenile sex offender evaluation and treatment, multi-family education model, psychological testing services, juvenile diversion program, integrated BH services in local Federally Qualified Health Center.

✚ **Provided Thought Leadership:** Appointed to the CA MH Services Oversight and Accountability Commission's Committee on Workforce, Education, and Training. Chaired

state-wide Training Work Group. Selected by *California Institute of Mental Health* to lead Evidence-Based Practice projects; selected as one of 10 executives to review Evidence-Based Practices implementation across CA. Selected as Field Supervisor of 2006 by California State University.

CHAMBERLAIN'S CHILDREN CENTER, INC., Hollister, CA

1999 - 2003

\$3M Behavioral Health Services Provider

Director, Residential Treatment

Provided leadership of residential treatment services, special education school, and community-based behavioral health services.

✚ **Strengthened Agency Programs and Reputation:** Expanded program from \$2.1M, 55 staff, RCL 11, and 30 clients to \$2.8M, 75 staff, RCL 12, and 100 clients served per year. Attained accreditation with *California Alliance of Child and Family Services*. Created a central treatment center campus: supervised funding and design and construction of facilities. Expanded the treatment center from serving exclusively out-of-home clients to community clients in San Benito, Monterey, and Santa Clara Counties.

THE HOME FOR LITTLE WANDERERS, INC., Boston, MA

1995 - 1999

\$60M Behavioral Health Services Provider

Director, Community Mental Health

Held several Director positions of increasing responsibility, culminating in responsibility for \$6M and 175 staff.

✚ **Elevated Clinical Impact:** Provided leadership to residential treatment centers, special education schools, group homes, refugee resettlement, crisis intervention, family reunification services, foster care, adoption, outpatient mental health, student intern, and medical services.

✚ **Expanded the Agency's Continuum of Services:** Developed and launched multiple programs, including Therapeutic After School Program, Placement Stabilization Team, Family Reunification Program, and Multi-Systemic Treatment. Acted as the primary clinical liaison for *Cambridge Hospital* and the *Family Institute of Cambridge*. Managed the merger process with

Boston Children's Services as a member of the Senior Management Team. Facilitated the due diligence process when the agency purchased *Charter Health Systems*, through comprehensive clinical program reviews.

✚ **Strengthened Agency Capacity:** Chaired the Technology Applications Committee, which developed and copyrighted a treatment planning system. Facilitated C.O.A. accreditation and agency strategic plan, improved the agency's credit rating with *Standard and Poors*. Increased student internships from 15 to over 60.

FAMILY CONTINUITY, Beverly, MA

1993 - 1995

\$20M Social Services Provider

Director, Supporting and Assisting Independent Living (S.A.I.L.)

Provided leadership to a Transition to Independent Living Group Home for adolescents in the foster care system as the exclusive contract agency for Northeast Massachusetts Department of Social Services.

✚ **Provided Leadership and Growth:** Expanded the program staff and clients. Increased funding rate to eliminate deficit budget and expand services. Provided state-wide leadership as a member of Massachusetts' *Transition to Independent Living Provider Network*.

Related Experience

- ✚ **Board of Directors, CA Alliance of Child and Family Services, Sacramento, CA, 2012 to 2015**
- ✚ **Faculty, MA and BA programs, University of Phoenix, Sacramento, CA, 2004 to 2010**
- ✚ **Therapist Intern, Social Advocates for Youth, San Diego, CA, 1993**
- ✚ **Clinical Intern, San Luis Rey Hospital, Encinitas, CA, 1992**
- ✚ **Mental Health Worker, San Luis Rey Hospital, Encinitas, CA, 1990 to 1993**
- ✚ **House Supervisor, Maher Hall, Newport, RI, 1990**
- ✚ **Crisis Counselor, Northeastern Family Institute, Arlington, MA, 1990**
- ✚ **Teacher, Bilingual School, Roatan, Honduras, Central America, 1989 to 1990**
- ✚ **Teacher, Health and Education Services, Rowley, MA, 1998 to 1989**
- ✚ **Counselor, Northeastern Family Institute, Hathorne, MA, 1987 to 1988**

Education

- ✚ **Family Institute of Cambridge, Watertown, MA** **1998 - 1999**
Post-Graduate Certificate, Intensive Program in Family Systems Therapy
- ✚ **San Diego State University, San Diego, CA** **1991 - 1993**
Master of Social Work, Dual Focus: Clinical and Mental Health
- ✚ **Trinity College, Hartford, CT** **1985 - 1989**
Bachelor of Arts, Double Major: Philosophy and English

Licensure

- ✚ **Licensed Clinical Social Worker, CA Board of Behavioral Sciences, LCS 23143, Current**
- ✚ **Licensed Independent Clinical Social Worker, MA Board of Registration of Social Workers, LICSW# 111972, Expired**